

The Project or Customer Life Cycle

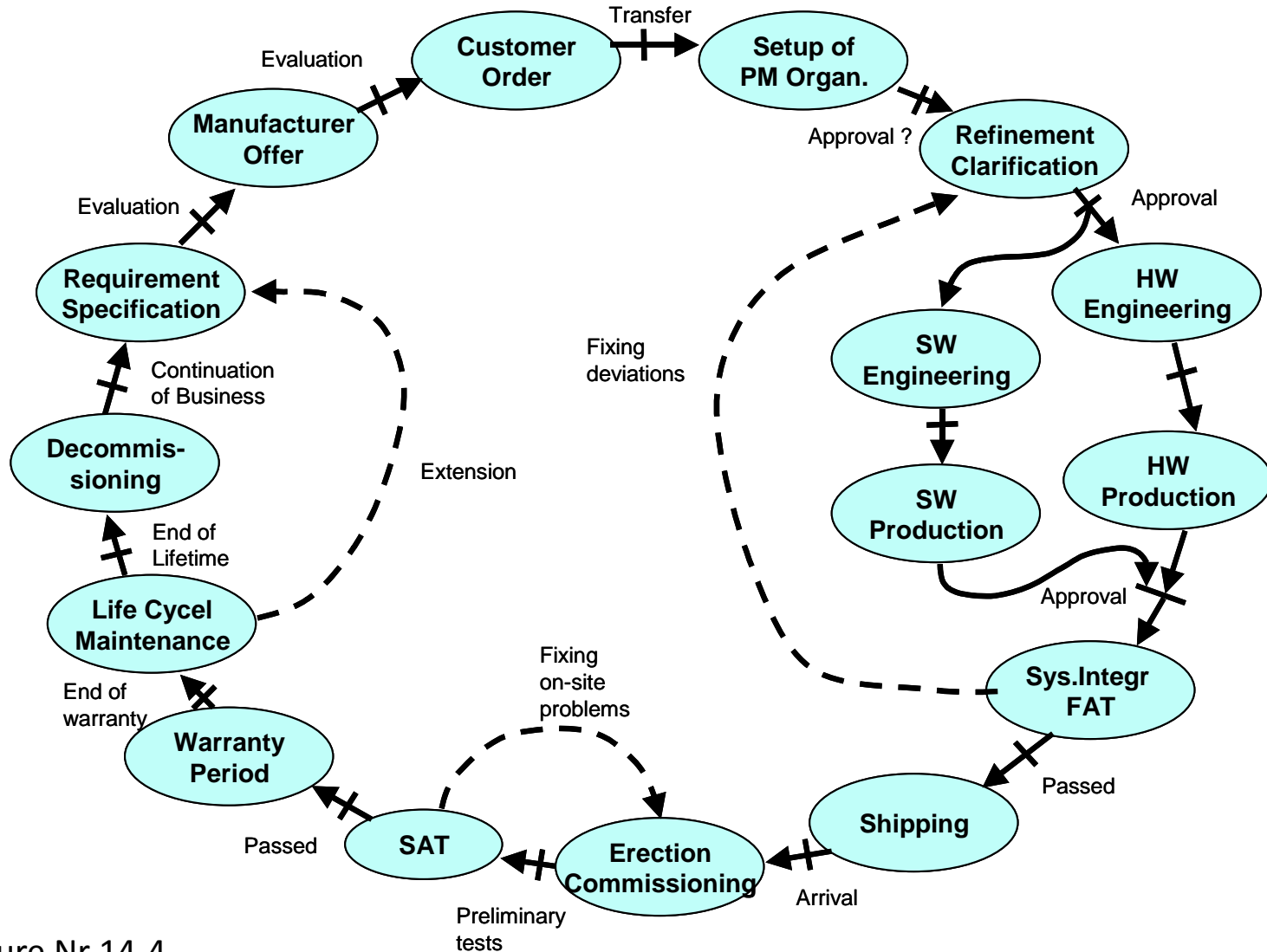


Figure Nr 14-4